

CounselCore In■House AI: Partner FAQ

Frequently Asked Questions

This FAQ is designed for partners and senior lawyers who want direct, practical answers about what an in■house AI system over prior matters actually means.

1. What exactly is CounselCore?

CounselCore is an AI system that runs inside the firm’s own infrastructure and allows lawyers to query and analyze the firm’s prior matters—briefs, memos, research, transcripts, and other documents—without sending any of that content to external AI providers.

2. Does client data ever go to the cloud?

No. The intended deployment model is that all processing occurs on servers and storage that the firm controls. CounselCore is architected to avoid calls to public AI APIs for client data or prompts.

3. How is this different from using a cloud legal AI platform?

Cloud platforms require sending some representation of your matter (documents, excerpts, or prompts) to a vendor■hosted model. That introduces third parties into the chain of custody and creates additional systems that may be subject to discovery or regulatory scrutiny.

CounselCore keeps the entire pipeline in■house, so the firm can more confidently assert that privileged and confidential material never leaves its environment.

4. What kinds of questions can lawyers ask?

Examples include:

- “Show me how we argued loss causation in prior securities matters involving similar fact patterns.”
- “Summarize how we have approached indemnification clauses for this client over the last five years.”
- “List our prior matters against this opposing party and highlight key motions and outcomes.”

5. Can this replace legal research platforms?

No. CounselCore is not a substitute for primary law research. It is a way to expose and leverage the firm’s own history and experience. It sits alongside, not instead of, traditional legal research tools.

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6. How do we manage privilege and work product concerns?

Because the system is in■house, privilege and work product do not cross a third■party boundary in normal use. Internally, the same policies that apply to document management and email should govern how and when AI is used.

7. What about hallucinations or incorrect outputs?

CounselCore is designed to ground answers in specific underlying documents. Attorneys are expected to verify outputs just as they would when using any research assistant. The system should make it faster to find and assemble relevant material, not to replace legal judgment.

8. Who can see what inside the system?

Access is governed by existing permissions and ethical walls. If a lawyer cannot access a matter's documents in the DMS, they should not be able to see them through CounselCore either.

9. How will this be explained to clients?

Typical language might include:

- “We operate an internal AI system that uses only our own prior work and runs entirely on our infrastructure.”
- “We do not send your documents or data to public AI services.”
- “Any use of AI is supervised by our lawyers and subject to our existing confidentiality and security controls.”

10. What is required from partners to move forward?

Partners will need to:

- Approve an initial assessment and pilot scope.
- Participate in defining appropriate use guidelines.
- Identify matters and practice areas where this capability will have the greatest impact.
- Model appropriate use: treating AI as a serious tool that can improve quality and speed, but never as a substitute for legal judgment.